



## Tape Services

With over 30 years of data recovery heritage, Ontrack's tape services team provides clients peace of mind when accessing legacy data on tapes and virtual backup environments. Our proprietary tools allow us to read and recover data from any tape type, regardless of backup method and infrastructure.



### Auditing

Manage your library of tapes for easy data access and identification when urgent restore requests arise. Assess current IT infrastructure support, data integrity, and data retention compliance.



### Cataloging

An efficient method to create a complete overview of your long-term archive. Receive a precise list of the data contents on each tape.



### Migration

Convert your legacy media in a secure, efficient and cost-effective manner. Consolidate your archives onto one, unified cloud platform of choice.



### Restoration

Assistance quickly retrieving granular data from your tape archives ensuring you are able to comply with legal and government requests.

#### IT Department Benefits:

- Reduce expenses associated with managing and storing backup tapes
- Consolidate backup infrastructure, decreasing hardware, software and storage needs
- Improve responsiveness and reduce involvement of IT staff during eDiscovery, internal investigations and regulatory request orders
- Access to damaged tapes (reformatted, overwritten, broken)

#### Legal Department Benefits:

- Organization of important data for compliance and regulatory needs, including GDPR
- Decreased eDiscovery, internal investigation and regulatory request costs through smaller, more manageable data volumes
- Faster response time if data retrieval request orders arise

# Why Choose Ontrack?

## Supporting All Environments and Tape Formats

Ontrack develops proprietary software for tape restoration and data recovery so we can ensure your tape data is always accessible, even when the legacy environment is no longer available.

## When Time Is of the Essence

IT departments can be faced with cumbersome restorations when responding to time-sensitive requests. Depend on Ontrack to quickly recover and produce information on tapes and virtual backup environments.

## State-of-the-Art Security

Data in our possession is secured by the most advanced data security and disaster recovery technology available. Our data centers are ISO/IEC 27001 and SOC Type II certified and GDPR, HIPAA and CPRA compliant.

## Solving Complex Data Challenges

As an integrated KLDISCOVERY business, Ontrack has a network of professionals with expertise spanning the information governance and eDiscovery spectrum to support the litigation, investigation and compliance needs of our clients.



## Tape Services Process Overview

Join over half a million people and businesses who have trusted Ontrack to recover their data.



### Consult

#### Complimentary Assessment

With 24/7/365 phone support, our data recovery experts will discuss your options.



### Evaluate

#### Proof of Concept

Sample tape restoration is provided to validate service expectations.



### Recover

#### Tape Processing

Client approves the project and tapes are processed according to requirements.



### Return

#### Project Completion

Data is returned via secure FTP, encrypted media, or uploaded to the Cloud.